

SKYPARK

AT SANTA'S VILLAGE

SkyPark at Santa's Village Rules and Regulations

Welcome to SkyPark at Santa's Village! We are glad that you are here, and in order to provide a safe and enjoyable experience for all of our guests, we ask that you please adhere to the following rules:

General Rules

- All persons entering the park, along with any bags, backpacks, clothing and/or other items are subject to a security screening and/or within the park and at the entrance. Furthermore, we reserve the right to not allow any of the aforementioned articles into the park, and to deal with items left unattended in any way we deem necessary.
- For your safety and the safety of others, please do not run in the village area of the park, and please walk your bikes through the park.
- Please show respect and courtesy to other park guests and SkyPark staff by refraining from profanity and not participating in illegal, unsafe, disruptive or offensive behavior.
- Proper attire, including shirts and activity appropriate footwear, must be worn at all times. Most activities will require close-toed shoes. We reserve the right to refuse admittance to anyone wearing attire that we would deem inappropriate and may take away from other guests' experience, or refuse admittance to an activity if not wearing the appropriate safety gear, including, but not limited to, helmets, gloves, shoes, etc.
- All guests will be issued an identifiable wristband, that allows them to access the park and its' activities. Failure to obtain a wristband, or removing it may cause removal from the park. Wristbands are non-transferable, non-exchangeable, non-refundable, revocable and void if altered in any way, and must be used by the same person for the duration of its validity.
- Smoking and e-cigarettes (vaping), or any other products that produce a vapor or smoke, are not allowed anywhere within the boundaries of the park, except for the designated smoking area, in the parking lot. Due to the high fire danger in the San Bernardino Mountains, there may be times when all smoking is strictly prohibited.
- Please supervise your children at all times. Guests under 14 years of age must be accompanied by a guest 14 years of age or older.
- Access to rides and activities is subject to the safety rules and regulations for that ride or activity.
- Any type of mask, bandanna, or helmet with a full-face mask may not be worn while in the village area of the park. They may be worn while riding the trails, but must be removed when using the village area.
- Line jumping is strictly prohibited.
- When the park closes, it is the guest's responsibility to exit in a timely manner and comply with SkyPark staff requests. This includes the park boundaries and parking lot.
- It is an expectation of SkyPark that all park guests will abide by and follow all local and state laws and regulations. Failure to do so may result in expulsion from the park and possible legal action.

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Prohibited Items

The following items are not allowed to be brought into SkyPark under any circumstances:

- Outside food or beverages.
- Alcoholic beverages, marijuana, or any illegal substances.
- Recreational devices, including but not limited to, drones, skateboards, scooters, shoes with built-in skates, remote controlled toys, hoverboards, etc. Guests are allowed to bring in their own bicycles and fishing equipment, including appropriate safety gear.
- Weapons of any kind including any object or toy that appears to be a weapon (squirt guns, toy blasters, etc.)
- Mobility devices with less than three wheels that cannot maintain balance or stability when stopped, unoccupied or unpowered.
- Glass containers.
- Pets, except for approved ADA service animals. They must be on a leash or under the control of their owner at all times, and may not be allowed to ride or participate in certain attractions, due to the nature of the activity. It is the owner's responsibility to clean up after their service animal.
- Any other items that may be deemed harmful, disruptive, or inappropriate.

Prohibited Activities

SkyPark does not allow the following activities within the boundaries of the park, including the campground area:

- Wading or swimming in any body of water.
- Distribution or sale of any printed or recorded materials.
- Photography, videotaping, or recording of any kind for commercial purposes.
- Selling any goods or services, or displaying any goods or services for sale, with the exception of licensed vendors who are contracted with the park.
- Feeding, catching, harming and/or removing any wildlife or natural objects, such as plants, pine cones, etc., within or around the park, including the campground area.
- Removal of any 'artifacts'—Native American or otherwise—that may be found on the property.
- Straying off the marked trails, either on foot or bike. Our desire is to reduce our environmental footprint and have a minimal impact on our protected ecologically sensitive areas.
- Unauthorized events, demonstrations, or speeches, or displaying any flag, sign, or banner for commercial purposes. Inciting a crowd is strictly prohibited.

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- Hindering the experience of other guests in any manner whatsoever, including, but not limited to, posing as a staff member/character of SkyPark.
- Engaging in any act deemed unsafe, or failing to abide by the safety rules, including, but not limited to, acting in a reckless manner with disregard for one's personal safety as well as the safety of others, disregarding specific safety guidelines for activities, etc.

SkyPark Rights

- SkyPark reserves the right to photograph, film, videotape, or reproduce the image and/or voice of any person who enters the park and use the same for any purpose without any reimbursement in any form to any person.
- SkyPark reserves the right to deny admission, or to request a person to leave the park after already having been admitted, if it is deemed necessary, without any refund, liability or compensation
- SkyPark reserves the right, periodically, to change the hours of operation, to suspend operations, to change the hours of any ride or attraction, to close the park or any part of it temporarily, to restrict the number of persons having access to the park, to suspend or cancel any activity, attraction, event or entertainment program without prior notification and without refund, liability or compensation, if deemed necessary or required by the circumstances, i.e., weather events, natural disasters, etc.
- All of the above rules and regulations for SkyPark are subject to change without notice.

Any violation of any of the above rules may result in a verbal warning, pass revocation, limited access, expulsion from the park, long term ban from the park, including, but not limited too, possible legal action. It is the exclusive right of SkyPark to exercise any of the above punitive actions as they see fit depending upon the severity of the offense or past practices, on a case by case basis.